

If you are experiencing difficulties with connectivity, computers, or chromes etc... Please try these few things. It's good to do these to keep your devices running at their best even if you aren't thinking you are having issues. This goes for apps within Clever and anything in Canvas. If you close out and open it back up it will sometimes alleviate stress.

1. Turn your computer or chromebook completely off and shut down, then restart.
2. Check your router if you are at home and make sure it's up to date and still working properly.
3. Clear your cookies and cache in your browser

In Chrome

1. On **your** computer, open Chrome.
2. At **the** top right, click More .
3. Click More tools. **Clear** browsing data.
4. At **the** top, choose a time range. To **delete** everything, select All time.
5. Next to "**Cookies** and other site data" and "**Cached** images and files," check **the** boxes.
6. Click **Clear** data

Chrome: how to delete cookies in Chrome on your Windows or Mac computer

1. Open Chrome.
2. In the top right corner of the browser you will see three dots, which indicates a settings menu.
3. Scroll down to the bottom of the page and click on "Advanced."
4. Click on the section "Clear browsing data."

Under the "All cookies and site data" section, you can customize which cookies to delete based on a specific time range and other options. Finally, you can complete the deletion by clicking "Clear data." You can also clear your cache, which is where your computer stores previously viewed websites so they can be loaded faster on future visits.

4. Check for updates to your system.

Open Windows **Update** by clicking **the** Start button **in the** lower-left corner. **In the** search box, type **Update**, and then, **in the** list **of** results, click either Windows **Update** or **Check for updates**. Click **the Check for updates** button and then wait while Windows looks for **the** latest **updates** for **your** computer.

How to update Chromebooks

1. How to **update Chromebooks**.
2. Click **the** bottom right corner of **the Chrome OS** desktop.
3. Select **the** Settings icon.
4. Click About Chrome.
5. Click **Check for updates**.
6. To apply **the update**, click **the** arrow icon and select Restart to **Update**